

HELP TO FIND HOUSING

CANADIAN MENTAL HEALTH ASSOCIATION

Mental Health Homelessness Initiative 905-641-5222
Phase II Housing

Provides a combination of affordable housing and the ongoing, flexible supports needed to maintain housing for individuals experiencing serious mental health issues. Serves residents of the Niagara Region.

HOPE CENTRE, THE

179-181 East Main St, **Welland** 905-788-0744
Hours: Mon-Fri 9-4:30
Serves residents of Welland, Pelham, Port Colborne and Wainfleet.

HOUSING HELP CENTRE OF ST CATHARINES & THOROLD

14 North St, **St Catharines** 905-984-8955
Hours: Mon-Thu 9-3 Fri 9-12
Serves residents of St Catharines and Thorold.

PROJECT SHARE

Housing Assistance
4129 Stanley Ave, Unit 2, **Niagara Falls** 905-357-5121
Hours: Client Services: Mon-Fri 9:30-3:30
Serves residents of Niagara Falls.

EMERGENCY SHELTERS

BOYS AND GIRLS CLUB OF NIAGARA

Nightlight Emergency Youth Shelter
5207 Victoria Ave, **Niagara Falls** 905-358-3678
A shelter for homeless or at risk youth 16-30 yrs. Serves residents of the Niagara Region.

CANADIAN MENTAL HEALTH ASSOCIATION

Community Crisis Care
Hours: Daily 24 hours
Intake: 905-684-7271
St Catharines: Ext 43230
Niagara Falls: Ext 54919
Welland: Ext 33407

Safe Beds

Intake: 905-641-5254

Hours: Daily 24 hours
Supports persons with serious mental health problems who are in crisis while they resolve this crisis and links them to supports in the community. Serves residents of the Niagara Region.

HOMELESSNESS INITIATIVE

Hours: Mon-Fri 9-9 **HELP Line: 905-984-8649**
Sat, Sun & Holidays 5-9
HELP Line has outreach workers who are available to respond to homelessness and housing crisis situations. Serves residents of the Niagara Region.

HOPE CENTRE, THE

Hope House Emergency Hostel
116 Division St, **Welland** 905-734-8492
Hours: Daily 24 hours
Provides overnight shelter for both individuals 16yrs and up and families. Serves residents of Welland, Pelham, Port Colborne and Wainfleet.

RAFT, THE

17 Centre St, **St Catharines** 905-984-4365
Provides emergency shelter to youth 16-24 years in need of a safe environment. Serves those in St Catharines and area.

SALVATION ARMY BOOTH CENTRE, THE

184 Church St, **St Catharines** 905-684-7813
Hours: Daily 24 hours 905-684-7990
Provides overnight accommodation and meals for transient men 18 and over in the Niagara Region.

SOUTHRIDGE COMMUNITY CHURCH EMERGENCY SHELTER

201 Glenridge Ave, **St Catharines** 905-682-2477
Hours: Daily 24 hours
Provides temporary shelter and housing for men or women 18yrs and up. Serves residents of the Niagara Region.

WOMEN'S PLACE OF SOUTH NIAGARA INC (Niagara Falls)

Hours: Daily 24 hours 905-356-3933
Crisis: Call Collect 905-356-5800
Provides temporary emergency shelter to women and their children in abusive situations. Serves Niagara Falls, Pelham, Fort Erie, Crystal Beach and Ridgeway.

WOMEN'S PLACE OF SOUTH NIAGARA INC (Welland)

Hours: Daily 24 hours 905-732-4632
Crisis: Call Collect 905-788-0113
Provides a safe shelter for abused women and their children. Serves residents of Welland, Port Colborne, Dunnville and Smithville.

GILLIAN'S PLACE

Hours: Daily 24 hours **Administration: 905-684-4000**
Crisis: Call Collect 905-684-8331
Provides safe temporary shelter, emergency clothing and counselling for women and their children fleeing from violence. Serves residents of St Catharines, Thorold, Niagara-on-the-Lake, Lincoln, West Lincoln and Grimsby.

YWCA OF NIAGARA REGION

Emergency Housing Facility
183 King St, **St Catharines** 905-988-3528
6135 Culp St, **Niagara Falls** 905-357-9191
Hours: Daily 24 hours
Provides temporary housing and shelter for women and their children who are homeless for any reason. Serves those in the Niagara Region.

HANNAH HOUSE MATERNITY HOME

4761 Crysler Ave, Niagara Falls 905-353-8552
Hours: Mon-Fri 8:30-4:30
Offers emergency shelter for females 21 and under who are pregnant. Serves residents of the Niagara Region.

OUT OF THE COLD PROGRAMS

Host churches provide a hot meal, companionship and overnight shelter to those in need. Seasonal from November 1 to the end of March. Locations change on a daily basis - call **Information Niagara at 2-1-1 or 1-800-263-3695** for more information.

TRANSITIONAL HOUSING

BETHLEHEM HOUSING PROJECTS OF NIAGARA, THE

58 Welland Ave, **St Catharines** 905-641-1660
Hours: Mon-Fri 9-5
Provides transitional, supportive, affordable housing for singles 16yrs and over and families. Serves residents of the Niagara Region.

CASA EL NORTE

281 Central Ave, **Fort Erie** 905-871-4483
Hours: Mon-Fri 9-4:30
A transitional home that offers shelter for refugees coming into Canada. Serves residents of the Niagara Region.

CHEZ MARIE REFUGEE ASSISTANCE CENTRE

16 Pelham Rd, **St Catharines** 905-682-5795
Hours: Mon-Fri 9-4
A temporary shelter or transition home for refugees. Serves residents of the Niagara Region.

WAYSIDE TRANSITIONAL HOME

200 Queenston St, **St Catharines** 905-684-6601
Hours: Mon-Fri 7:30-5
Provides transitional housing for males 18 years and older wanting an alcohol and drug-free environment. Serves residents of the Niagara Region.

WEST NIAGARA SECOND STAGE HOUSING

Hours: Various 905-309-1477
905-563-5548
Provides transitional support and interim housing to survivors of domestic abuse and their children. Serves residents of Grimsby, Lincoln and West Lincoln.

YWCA OF ST CATHARINES

Epworth Terrace Women's Residence 905-688-2700
40 Court St, Unit 1 905-988-3528
Provides supportive housing with ongoing life skills and a supportive living environment for women. Serves residents of St Catharines.

ABBEY HOUSE

Hours: Office: Mon-Fri 8-5 905-684-9736
Offers transitional housing for women and their children who are coming from domestic violence situations, who are homeless or at risk of becoming homeless.

SUBSIDIZED HOUSING

NIAGARA REGIONAL HOUSING

Community Programs Division
2201 St David's Rd, **Thorold** 905-682-9201
Hours: Mon-Fri 8:30-4:30 1-800-232-3292
Determines eligibility for and the provision of subsidy for rental units in the non-profit, cooperative and public housing complexes in the Niagara Region. These include options for individual/single, family, or senior dwellings.

ASSISTANCE WITH SOLVING HOUSING PROBLEMS

COMMUNITY LEGAL SERVICES OF NIAGARA SOUTH INC

3 Cross St, 2nd Flr, **Welland** 905-735-1559
Hours: Mon-Fri 8:30-4:30 1-877-801-5956
Serves residents of Welland, Thorold, Wainfleet, Pelham and Port Colborne.

266 Ridge Rd, **Ridgeway** 905-382-2536
Hours: Mon-Fri 8:30-4:30 905-894-4775
Serves residents of Fort Erie, Crystal Beach, Ridgeway, Stevensville and Port Colborne.

Summary legal advice for those who cannot afford a lawyer and whose problems would not be covered by a Legal Aid certificate. Advice includes: Landlord/Tenant, debt problems, consumer difficulties, Ontario Works, Ontario Disability Support Program, Employment Insurance and Worker's Compensation.

ONTARIO. MINISTRY OF MUNICIPAL AFFAIRS

Landlord and Tenant Board
119 King St W, 6th Flr, Hamilton 1-888-332-3234
Hours: Phone: Mon-Fri 8:30-4:30
Deals with landlord and tenant matters regarding residential tenancy and rent increases. Serves residents of the Niagara Region.

NIAGARA NORTH COMMUNITY LEGAL ASSISTANCE

8 Church St, **St Catharines** **Call Collect 905-682-6635**
Hours: Mon, Tue, Thu & Fri 8:30-12 1-4-30
Wed 8:30-12noon
Provides summary legal advice for those who cannot afford to pay and whose problems would not be covered under a Legal Aid certificate. Serves residents of St Catharines, Niagara Falls, Niagara-on-the-Lake, Grimsby, Lincoln and West Lincoln.